**Expression of Dissatisfaction about the Police Service**

By submitting this form you agree to the information provided being used for case management and any other Policing purpose including Home Office Statistics and assessment.

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| **COMPLAINANT PERSONAL DETAILS** | | |  | | | |
| Surname: | Austin | |  | Title: | | Mr |
| Forenames: | David William | |  | | | |
| Date of Birth: | 27/05/1955 | Age: | 63 | | Occupation: | Engineer/Teacher/Lecturer |
| Place of Birth: | Kingston | |  | | | |

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| **COMPLAINANT CONTACT DETAILS** | | |  | |
| Address: | 162 High Street, Lye Village, Stourbridge | |  | |
| Postcode: | DY9 8LT | | Email: | mail@dwaustin.net |
| Contact No: | 07747095166 | | Other No: |  |
| Preferred Method of Contact: | | Email |  | |

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| **AGENT DETAILS** (family member, friend or solicitor to act on your behalf) | | | |
| Agent Type: |  | | |
| Person Dealing: |  | | |
| Company: |  | | |
| Address: |  | | |
| Postcode: |  | Email: |  |
| Contact No: |  | Other No: |  |
| Fax No: |  |  | |

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|  |  | Please tick here to confirm the complainant authorises you to act on their behalf. | |
|  |  |  | We will require written authority before we can proceed. |

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| **COMPLAINT DETAILS** | |  | | |
| Date of Incident: | From: |  | To: |  |
| Time of Incident: | From: |  | To: |  |
| Incident Location: |  |  | Incident No: |  |

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| **WHAT IS YOUR COMPLAINT ABOUT?** |
| Please describe the circumstances that have led to your complaint.  Include details of:   * Who was involved? • If there was any damage or injury * What was said and done? • Summary of your complaint |
| Madam/Sir,  I must admit to being completed baffled as to why WMP will not proceed against my threatening neighbour; I was asked to attend a formal interview as part of the procedure, which I duly did on Sunday 21st April c1030 at B/Hill Station; Sarah Richards (20170) and Jade Rowe (21409) both dealt with me politely but indicated towards the end of the interview that they were not satisfied as to the seriousness of my neighbour's threats. I had relayed the incidents of Friday 15/2/19 1150am "I'll wreck you" (with a witness and following a 'barking' event) and of Thu 18th April 2019 1020am "You'll be six foot under" (with a witness and following a 'fouling' event) with the context that a course of conduct that on at least two occasions involves a threat of violence can lead to prosecution. I still feel the frustration and disappointment that I felt at the time as I had hoped, with the appointment of Sally Bourner, who is non-canophillic, that there would be a fresh attitude within the force towards issues concerning The Dog. When it became apparent that I had been unable to impress with my argument, I pointed out that the situation in the room could be characterised as 'two against one', I asked both Sarah and Jade if they were dog-owners (with no response) and asked if both Sarah and Jade 'declared as female' (again with no response). Have I been discriminated against, again, because of my desire for a clean and pleasant environment? Have I been discriminated against, once more, on the grounds of gender? To be fair, Sarah and Jade did confirm that I had been 'more than reasonable' with my neighbour (in asking him to pick-up after his dog) but the decision not to proceed has now placed myself in greater danger of assault. Please review WMP's position.  Thank you,  David ‘Bill’ Austin,  'Old Indignant of The Lye',  Litter-picker,  Convict. |

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| **WHAT IS YOUR EXPECTED RESOLUTION****?** |
| That WMP decides that it is reasonable to proceed against my threatening neighbour. |

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| **COMPLAINT CIRCUMSTANCES** | | | | | | |
| If your complaint relates to discrimination, please tick if it refers to any of the following: | | | | | | |
| Age: | Disability: | Gender  Reassignment: | | Marriage and Civil Partnership: | Pregnancy and Maternity: | |
| Race: | Religion or Belief: | Gender:  xX | | Sexual Orientation: | Mental Health: | |
| Does your complaint arise from your arrest: | | | | | | No |
| If yes, then please provide the status of proceedings: | | |  | | | |
| If you have been charged, please provide the name of the court you will be appearing at: | | |  | | | |
| Date of Court appearance: | | |  | | | |

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| **MEMBER(S) OF THE POLICE SERVICE SUBJECT OF COMPLAINT** | | | |  |
| **Rank:** | **Number:** | **Forenames:** | **Surname:** | **Staff Location:** |
|  | 20170 | Sarah | Richards |  |
|  | 21409 | Jade | Rowe |  |
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| **WITNESSES TO THE INCIDENT** | | |  | |
| Surname: |  | | Title: |  |
| Forenames: |  | |  | |
| Address: |  | |  | |
| Postcode: |  | Email: |  | |
| Contact No: |  | | Other No: |  |

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| **CONFIRMATION** | |
| Please tick here to confirm that the above information is truthful and accurate to the best of your knowledge. | |
| Date | 28/04/19 |

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| **ADDITIONAL INFORMATION (Use this section for any other relevant information)**    **Include any special requirements or additional support needed in dealing with your complaint.** | | | | |
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| **FORM COMPLETED BY** (if completed by Force) | | | | |
| Name: |  | | | |
| Number: |  | | | |
| Area: |  | Police Station: |  | |
| Date of Completion: |  | | | |

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| **EQUALITY OF SERVICE MONITORING FORM** | | | |
| The Police Service is committed to providing Equality of Service in terms of dealing with members of the Public regardless of race, gender, marital status, colour, nationality, religion or belief, ethnic or national origin, sexual orientation, age or disability. This commitment applies to all issues in relation to dealing with members of the public. In order that we may monitor and maintain Equality of Service would you please answer the following questions? H wever, if you would prefer not to o say it will not affect your complaint in any way: | | | |
| **Gender:** |  | | |
| **Sexual**  **Orientation:** |  | | |
| **Disability:** |  | **Other disability - specify:** |  |
| **Self Class**  **Ethnicity:** |  | | |
| **Religious**  **Belief/Faith:** |  | **Other Religious**  **Belief/Faith - specify:** |  |

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